



PC Telcom's

CONNECTIONS

Fall 2015

Get FREE HDTV with Expanded Package and HD Set-Top Box

We've made upgrading to HDTV service easy! PC Telcom has enhanced its service with additional HD channels that you can begin enjoying today.

For customers who already have an Expanded Package and an HD or HD/DVR set-top box, all you need to do is enjoy the extra programming at no cost!

If you subscribe to Basic TV or have the Expanded Package and a non-HD set-top box, you can enjoy these additional channels, too—at no cost. Our technician will come to your home and install an HD or HD/DVR set-top box that connects to your HDTV. There is a monthly charge for the set-top box, and a onetime installation fee of \$37.50.

Take advantage of our expanded programming and sign up for HDTV today. Call us at 970-854-2201 or Toll Free at 866-854-2111 to get started.



Get A Sweet Deal on Scary Fast Internet

Treating yourself to faster Internet is way easier than carving a pumpkin or making a costume. Plus all the ghosts and goblins at your house will have the speed they need for video streaming, online gaming, and more.

- Upgrade your Internet speed and get 1 month free + free installation*
- Bundle Internet with new CATV for a sweeter deal: 2 months free + free installation*

**Service availability and Internet speeds depend on location. New 2-year contract required. Contact us for details.*



CALL 970-854-2201 NOW TO ORDER
MENTION PROMO CODE TREATBI WHEN YOU CALL.



Holyoke Office Hours:
Monday – Friday
8:00am to 5:00pm
970-854-2201

Julesburg Office Hours:
Tuesday and Thursday
9:00am to 1:00pm
970-474-5002

For help during non-business hours, please call 970-854-2201 or Toll Free at 866-854-2111.

Internet Tech Support: 970-854-7500
Toll Free: 866-398-1660
customerservice@pctelcom.coop
Fax: 970-854-2668
www.pctelcom.coop

PO Box 387 • 240 S. Interocean Ave. • Holyoke, CO 80734 • Phone: 970-854-2201 • Toll Free: 866-854-2111

Julesburg Community Cameras Let You Watch Julesburg Live

Do you have friends or relatives from Julesburg who are out of town or who have moved away? Think they might get a kick out of a live look at what's going on in town? If they have access to the Internet, they can take a peek at any time with PC Telcom's Community Camera Project. There are two cameras mounted on the PC Telcom building at 123 Cedar Street. One is facing north and the other south. To "visit" Julesburg in real time, start on the PC Telcom web-site home page, www.pctelcom.coop. Then, click on the "Community Cameras" button on the right of the page.

These two new cameras join our camera in Holyoke. Next camera ... Haxtun?



"Opening" Ribbon cutting | to r: Jessica Cumming - Controller, Vince Kropp - CEO/GM, Rick Krueger - PCTC Board President and Bill Thompson - Plant Manager



Grand Prize winner of Roku2: Jessica Cumming - Controller, Jay Biesecker - Roku Winner

PC Telcom's Julesburg Office is Now Open!

The PC Telcom office is now open at 123 Cedar Street in Julesburg. Come visit us during our office hours, Tuesday and Thursday 9:00am to 1:00pm. Learn about our new faster Internet speeds (up to 50 Mbps download), our latest dual band ac wireless modem/router, HD TV, and affordable business phone systems. You can also sign up for new services and pay your bill.

We were very pleased with the huge turnout for our office Grand Opening on August 27th. A great big "Thank You" to everyone who visited. Plenty of food and refreshments were enjoyed, lots of door prizes were given away, and one lucky winner went home with a Roku2 streaming box.

Grand Prize Winner, Roku2: Jay Biesecker

Other Prize Winners: Amanda Mathie, Mike Smith, Mike Benson, Sherri Brandt, Steven Dye, and Karen Engelker

Summer Was County Fair Time

This year, PC Telcom exhibited at both the Phillips and Sedgwick County Fairs. We shared ice-cold water with the attendees and showcased our Back-to-School Promotion. At the Sedgwick County Fair, we announced the upcoming opening of our Julesburg office.

One of the highlights of the Phillips County Fair was the parade. This year's theme was, "Summer Days and Country Ways." With this in mind, PC Telcom felt a nice way to spend a summer day was fishing from your boat. Susanne Drescher set out to build a "boat." From the photos, you can see she was quite successful. With the fishing rods baited and a full bucket of candy, Susanne and Mike Cline piloted the "SS Minnow" on a three-hour tour. (In other words, they "drove the golf cart in the parade.") The parade route was lined on both sides of the street with hundreds of happy people waving to all of the parade participants. In the end, all candy was given out to the many attendees and a wonderful time was had by all.



Upgrade to Faster Internet and Make The Whole House Happy

Look around the rooms of your house and take note of all the Internet-connected devices they contain. Your list may include computers, tablets, smartphones, smart TVs, Blu-ray disc players, video game consoles, and streaming media set-top boxes. Now think about all the online activities taking place simultaneously on a typical day in your house, such as streaming music and HD movies, downloading software and apps, uploading photos, playing video games, and enjoying video chats.

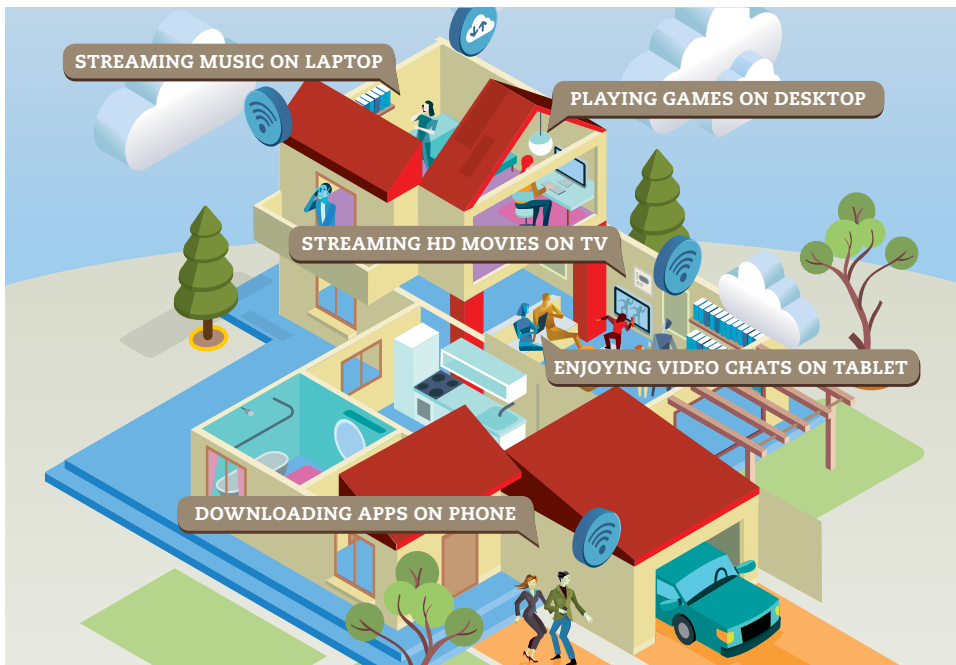
Add everything up and there's an excellent chance that your household is using significantly more broadband than it did even a year or two ago. Many PC Telcom customers are saturating their bandwidth because of increased usage, and this can make it seem as though their Internet service is running slow when it's actually being maxed out. If this is the case in your household, you may be experiencing annoying slowdowns such as video buffering.

Fortunately, there's a quick way to solve this problem. Simply upgrade your Internet plan to one with higher speeds. PC Telcom now offers a variety of competitively priced plans with speeds up to 100 Mbps download and 15 Mbps upload.

According to the Federal Communications Commission (FCC), nearly 30 percent of Americans are now opting for 25 Mbps service, which is up from 7 percent in 2011.¹ The pace of life is definitely speeding up!

For help determining which Internet plan best fits your household's current usage, call PC Telcom today at 970-854-2201 or Toll Free at 866-854-2111. Be sure to ask about the option of money-saving bundles including Internet.

¹Source: www.extremetech.com/mobile/198583-fcc-raises-broadband-definition-to-25mbps-chairman-mocks-isps



Welcome Our New Plant Manager

We would like to welcome Bill Thompson to PC Telcom as the new Plant Manager. Gary Davis is retiring, and we feel very fortunate to get Bill to fill his shoes. Bill brings twenty plus years of telecommunications experience to PC Telcom, most recently spending five years at Frontier Communications. Bill likes to hunt, fish, and ride his bike. Look for him in the Pedal the Plains event, riding for team PC Telcom.

Welcome Bill and best of luck to Gary in his retirement.

Employees

Vince Kropp
CEO – GM

Bill Thompson
Plant Manager

Lonnie Krueger
Lead Central Office –
Transmission Tech

Marlin Kumm
Lead Internet –
Broadband Technician

Steven Wright
Information Technology
– Broadband Technician

Cory Umphlett
Computer Repair –
Broadband Technician

Steve Beavers
Combination
Technician

JC Peckham
Lead CATV –
Broadband Technician

Brent Fine
CATV – Broadband
Technician

Jesus Hermosillo
Construction Technician

Patty Freel
Customer
Service Manager

Carol Krumm
Customer Service
Representative

Janet Roberts
Customer Service
Representative

Kim Dickmeyer
Customer Service
Representative

Susanne Drescher
Capital Credits
Representative

Jessica Cumming
Controller /
Office Manager

Brenda Adams
Accounting Assistant

Michael Cline
Marketing Manager

Board of Directors

Rick Krueger
President – PCTC – PCC, LLC.

Terry Anderson
Director – PCTC – PCC, LLC.

Diane Sagehorn
Director – PCTC – PCC, LLC.

Jerold Brandt, D.C.
Secretary – PCTC – PCC, LLC.
President – PC Telcorp, Inc.

John Schneider
Vice President Director – PCTC – PCC, LLC.
Vice President – PC Telcorp, Inc.

Vince Kropp
Secretary – PC Telcorp, Inc.

We will be Closed on the Following Dates:

- November 26th and 27th for Thanksgiving
- December 25th for Christmas
- January 1st for New Year's



PC Telcom Employees Celebrating Anniversaries

JC Peckham – 10 Years
Lead CATV – Broadband Technician

Brent Fine – 1 Year
CATV – Broadband Technician

Brenda Adams – 9 Years
Accounting Assistant