



PC Telcom's

# CONNECTIONS

Spring 2015

## Did You Know We Offer All of These Services?

PC Telcom is so much more than just a telephone company. Over the years, we've changed along with technology to become a truly multi-faceted communications provider. You may be surprised by how many different services we now offer. They include:

- Local Telephone
- Long Distance
- Calling Features
- IT Services, Residential and Business
- High Speed Internet
- Online Data Backup
- Computer Repair
- Google Apps for Business
- Moneysaving Bundles
- Cable TV

What's more, as a customer of PC Telcom, you gain the convenience of working with one local provider for all of your communications needs. For more details on any of our services, call **970-854-2201** or **866-854-2111**.



## Notice of Annual Meeting

Phillips County Telephone Company's 2015 Annual Meeting is right around the corner. Mark your calendars for Thursday April 9th, 2015. A catered meal will be served in the old high school gymnasium at 5:30pm, followed by our Annual Meeting at 6:45pm in the high school auditorium. There will be a movie with popcorn and juice for the children.



Annual Meeting  
Thursday, April 9th, 2015

PC Telcom (which consists of Phillips County Telephone Company, PCC, LLC: and PC Telcorp, Inc.) has expanded its footprint over the last couple of years and now offers services beyond its original cooperative service area. The public is welcome to come and enjoy our meal. Please note that only members of Phillips County Telephone Company may register to vote on Cooperative matters at our business meeting.

Phillips County Telephone Company's membership will elect two directors, one to fill the position of Rural Director and one to fill the position Urban Director, at the Annual Meeting on April 9th. Our Bylaws currently permit directors to serve four consecutive three-year terms, for a total of 12 consecutive years of service.

### Phillips County Telephone Company's Board of Directors has appointed a Nominating Committee which consists of the following individuals:

Allyn Robinson – 970-854-5263 • Marcus Schlachter – 970-854-3770 • Jeffery Tharpe – 970-854-4514

As a Phillips County Telephone Company Cooperative member/shareholder, your opinion is always valued. The annual meeting is one of many ways to become involved in your company. Exercise your right as a member and plan to join us on the evening of Thursday, April 9th, 2015, at Holyoke High School.



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Holyoke, CO 80734  
Phone: 970-854-2201  
Toll Free: 866-854-2111

Office Hours:  
Monday – Friday 8:00am to 5:00pm  
For help during non-business hours,  
please call 970-854-2201 or toll  
free at 866-854-2111.

Internet Tech Support: 970-854-7500  
Toll Free: 866-398-1660  
customerservice@pctelcom.coop  
Fax: 970-854-2668  
www.pctelcom.coop

## Have a Laugh With Throwback Thursday

Throwback Thursday is a weekly social media posting theme that invites users to post content, usually photos, from their past. It's easy to participate and the "blasts from the past" are a fun conversation starter. Just scan a photo from that dusty photo album on your shelf and post it using one of these hashtags: #TBT, #ThrowbackThursday, or #Throwback.

Look for funny or momentous moments to share. Maybe it's a shot from your high school prom, your wedding portrait complete with 1980s big hair, or your 7th birthday party—anything that will get a reaction will do.

Just remember to play by the Throwback Thursday rules. Don't post pictures of other people without their consent. Keep your posts to Thursday only. Post one or two photos—not an entire shoebox full. And share photos from the distant past rather than last year.



## Internet Use Improves Learning, Collaboration, and Engagement

The Internet has changed daily life in many ways, perhaps most notably in the area of gathering and exchanging information. A 2014 study by the PEW Research Center, *Americans Feel Better Informed Thanks to the Internet*, released survey results from 1,066 Internet users over 18 years of age. Below are selected statistics from this study, which highlight some of the key Internet advantages cited by the respondents:

- **Enhanced Learning:** 87 percent credit the Internet and cell phones with improving their ability to learn new things; 53 percent say this connectivity has helped enhance their learning "a lot."
- **Informed Students and Non-Students:** 77 percent say the Internet has made today's students informed, while 76 percent believe that Internet access has made average Americans better informed.
- **Greater Idea Sharing and Collaboration:** 72 percent of survey respondents say digital technologies have enhanced idea sharing and collaboration with others, which might be attributed to social networking sites.
- **Higher Engagement with News and Civic Life:** 75 percent say, as a result of their Internet and cell connectivity, they feel better informed about national news; 49 percent say they feel they know more about civic and government activities in their local community due to digital technology.
- **Better Informed about Products and Services:** 81 percent of respondents claim they know more about products and services today than they did five years ago, thanks to their Internet and cell phone use.

In addition, most of the Internet users surveyed in this study expressed positive attitudes about having so much information at their fingertips, as opposed to feeling negative effects from information overload.

To see other information from the Pew Research Center, visit [www.pewresearch.org](http://www.pewresearch.org).

# We Offer HDTV— Clearly Superior Entertainment

You don't have to wait another minute to enjoy the clearly superior entertainment of HDTV. PC Telcom can bring high definition channels into your home right now. Our growing list of channels includes popular network programming, sports, and movies such as:

502 KWGN HD	526 A&E HD	604 Food Network HD
503 KCDO HD	530 FOX News HD	605 Nat Geo HD
504 KCNC CBS HD	534 SyFy HD	606 Fox Business News HD
506 Weather HD	535 WGN HD	607 Velocity HD
507 KMGH ABC HD	537 History HD	608 Science Channel HD
508 KUSA NBC HD	564 HGTV HD	609 Destination America HD
509 KPNE NE - PBS HD	565 USA HD	610 Discovery HD
510 KRMA HD	566 FX HD	611 Animal Planet HD
511 KDVR FOX HD	573 KBDI HD	612 TLC HD
512 KTVD MY 20 HD	582 NFL HD	615 NFL RedZone HD
521 ESPN HD	600 AXS TV HD	616 ESPN U HD
522 ESPN2 HD	601 HD Net Movies	617 BTN HD
523 Root Sports HD	602 Starz! HD	618 Fox Sports 1 HD

With HDTV from PC Telcom, your eyes and ears are in for a real treat. You'll get an incredibly lifelike picture that's so vivid and crisp, it feels like you're right in the middle of the action. You can watch full-screen versions of movies, see more of the big games, and experience truer colors with sharper details. Plus, HDTV further enhances your entertainment experience with high-quality digital sound.

Best of all, the Digital Video Recorder (DVR) that comes with HDTV lets you watch what you want, when you want. You never have to miss your favorite programs again—simply use your remote to record one episode or an entire season of your favorite programs. When you're ready to watch, your selections will be waiting for you. With the DVR, you can even pause, rewind, and replay live TV. Pause while you answer the phone, for example, and when you're finished with the call, click your remote to resume live action where you left off.

Upgrading to HDTV service is easy. Our technician will come to your home and install a service box that connects to your HDTV set. If you currently have our Expanded Package, you can enjoy HDTV service for only \$7.95 additional per month. **Simply call 970-854-2201 or 866-854-2111 to sign up.**



## RadioShack Store to Close

PC Telcom's RadioShack franchise store was notified in February 2015 that RadioShack Corporate had filed Chapter 11 Bankruptcy and a portion of their corporate stores would be closing immediately. PC Telcom remained hopeful that the franchise portion would be able to continue to operate with little impact. However, after subsequent correspondence, PC Telcom realized that the future was not going to be as optimistic or seamless as hoped, resulting in our decision to close the store.

PC Telcom's RadioShack store began a liquidation sale March 4, 2015, and will continue that sale through May 1, 2015, which is currently planned to be our last day of RadioShack business. If you have a RadioShack gift card, we suggest you use it at your earliest convenience.

A limited inventory including telephones, routers, coax cables, and HDMI cables will continue to be available to our customers in the future. PC Telcom appreciates the local support of our RadioShack store over the past ten years.



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## PC Telcom Employees Celebrating Anniversaries

**Jessica Cumming** – 9 Years  
 Accountant

**Vince Kropp** – 30 Years  
 CEO - General Manager

**Steven Wright** – 6 Years  
 Information Technology -  
 Broadband Technician

**Lonnie Krueger** – 38 Years  
 Lead Central Office - Transmission Tech

**Susanne Drescher** – 25 years  
 PT Capital Credits Representative

**Carol Krumm** – 22 years  
 Customer Service Representative

**Janet Roberts** – 5 years  
 Customer Service Representative



**We will be closed on the following dates:**

- Friday, April 3rd for Good Friday
- Monday, May 25th for Memorial Day



## Employees

- Vince Kropp** – CEO – General Manager
- Gary Davis** – Customer Service Manager – Plant Operations
- Lonnie Krueger** – Lead Central Office – Transmission Tech
- Marlin Kumm** – Lead Internet – Broadband Technician
- Steven Wright** – Information Technology – Broadband Technician
- Cory Umphlett** – Computer Repair – Broadband Technician
- Steve Beavers** – Combination Technician
- JC Peckham** – Lead CATV – Broadband Technician
- Kevin Keathley** – CATV – Broadband Technician
- Brent Fine** – CATV – Broadband Technician
- Jesus Hermosillo** – Construction Technician
- Patty Free!** – Customer Service Manager
- Carol Krumm** – Customer Service Representative
- Janet Roberts** – Customer Service Representative
- Kim Dickmeyer** – Customer Service Representative
- Susanne Drescher** – PT Capital Credits Representative
- Jessica Cumming** – Accountant
- Brenda Adams** – Accounting Assistant
- Michael Cline** – Marketing/PR Manager

## Board of Directors

- Rick Krueger** – President – PCTC – PCC, LLC.
- Randy Martin** – Director – PCTC – PCC, LLC.
- Diane Sagehorn** – Director – PCTC – PCC, LLC.
- Jerald Brandt, D.C.** – Secretary – PCTC – PCC, LLC. President – PC Telcorp, Inc.
- John Schneider** – Vice President Director – PCTC – PCC, LLC. Vice President – PC Telcorp, Inc.
- Vince Kropp** – Secretary – PC Telcorp, Inc.