



## Accessing your Mailbox

- 1.a. Dial 854-8000  
Then either:
- Press # if calling from the phone your voice mail is assigned to, or
  - Enter your telephone number, if calling from a remote phone, or
  - If using Auto Login and accessing from your home phone no entry is required.

OR

- b. Dial Your Home or Business Number.
2. Then Press the \* key while the message is playing to access your voice mailbox.
3. If requested, Enter your password, followed by the # key.

## Accessing Your Sub-Mailbox

1. Follow steps 1a or 1b at left.
- 2.a. If you are the Group Administrator and wish to record a group greeting, Press \* to access the Group Greeting Menu. A voice prompt will guide you through those steps.

OR

- b. Enter your sub-mailbox number, then Press the \* key while the message is playing to access your voice mailbox.
3. If requested, Enter your password, followed by the # key.



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## Voice Mail User Guide

*Simple*  
*Convenient*  
*Reliable*



## Accessing Your Mailbox

- 1.a. Dial 854-8000  
Then either:
    - Press # if calling from the phone your voice mail is assigned to, or
    - Enter your telephone number, if calling from a remote phone, or
    - If using Auto Login and accessing from your home phone no entry is required.
- OR
- b. Dial Your Home or Business Number.
  2. Then Press the \* key while the voice message is playing to access your mailbox.
  3. If requested, Enter your password, followed by the # key. The password will be a default code of "0000" until you change it.
  4. Main Menu: Press 1 to retrieve messages. Press 3 to send. Press 7 for current date and time, or Press 9 for mailbox setup.

## Accessing Your Sub-Mailbox

1. Follow steps 1a or 1b above.
  - 2.a. If your are the Group Administrator and wish to record a group greeting, Press \* to access the Group Greeting Menu. A voice prompt will guide you through those steps.
- OR
- b. Enter your sub-mailbox number.
  3. If requested, enter your password, followed by the # key. The password will be a default code of "0000" until you change it.
  4. Main Menu: Press 1 to retrieve messages. Press 5 to hear which sub-mailbox have new messages or Press 9 for mailbox setup.

## To Retrieve Messages

### Three Options in message retrieval menu:

- A. Press 1: New messages
- B. Press 2: Saved messages
- C. Press \*: Return to main menu

### Listen to Messages

1. Press 1 - Play or re-play message
2. Press 2 - Save message and go to next
3. Press 3 - Delete message and go to next
4. Press 4 - Save message as new
5. Press 5 - Reply to a message (1)
6. Press 6 - Forward message (1)
7. Press 7 - Skip back three seconds
8. Press 8 - Pause or continue message
9. Press 9 - Skip forwrd three seconds
10. Press \* - Return to main menu

### (1) Optional Features



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## Mail Box Set-up

### Five options in mailbox set-up menu:

- A. Press 1: Greeting options  
(you can disregard this step if you choose to use the default greeting)
- B. Press 2: Change password
- C. Press 3: Notification Options (1)
- D. Press 4: Enable/Disable Auto-Login
- E. Press \*: Return to main menu

### To change or record your greeting:

1. Press 1: Greeting options
2. Press 4: Record your greeting
3. Press #: End recording function
4. Press 1: Listen to greeting
5. Press 2: Save greeting. Greeting must be saved to be activated
6. Press 3: Delete greeting
7. Press 4: Re-record greeting.  
Then follow steps 3-5 again
8. Press\*: Return to mailbox set-up

### To change your password:

1. Press 2: Change your password
2. Enter new password, followed by the # key. This password is any series of up to 16 digits you choose. You will be unable to access your mailbox without this password, so be sure to choose one that you can remember.
3. To verify, Enter your password