



PC Telcom's CONNECTIONS

WINTER 2015

We Hope the New Year is a YOU Year

Happy New Year from all of us at PC Telcom! As 2016 begins, it's a great time to focus on YOU—what you want to change, enjoy, and learn during the next 12 months.

We may be able to help you achieve some of your New Year's resolutions. For example, if you plan to gain skills by watching educational videos online, upgrading your Internet speed will quickly make those lessons a more enjoyable experience.

PC Telcom has become a Gig certified provider in Holyoke and Amherst!

Customers in these areas that we reach with fiber can enjoy Internet download speeds to 1 Gig! Call us for details.



CURL UP & TUNE IN

You now have lots of options for where and how you watch movies.

For example, on some blustery day, have the kids build a fort with blankets. Then combine our high-speed Internet with a tablet for a cinematic adventure using a streaming service like Netflix, Hulu, Amazon Instant Video, or Vudu.

If curling up on the family room couch is more their style, equip your TV with a device such as Roku or Apple TV to watch movies and more via your Internet connection. With a fast download speed, you won't have to wait while the movie loads, or buffers, and can enjoy higher-definition video.



Order up to 100 Mbps download speed and get your first month FREE!

Call 970-854-2201

MENTION PROMO CODE **CURLUPAD** WHEN YOU CALL.

**Service availability and Internet speeds will depend on location. All prices subject to change. New 2-year contract required. Contact us for details. Offer good through January 31, 2016.*



Holyoke Office Hours:
Monday – Friday
8:00am to 5:00pm
970-854-2201

Julesburg Office Hours:
Tuesday and Thursday
9:00am to 1:00pm
970-474-5002

For help during non-business hours, please call 970-854-2201 or Toll Free at 866-854-2111.

Internet Tech Support: 970-854-7500
Toll Free: 866-398-1660
customerservice@pctelcom.coop
Fax: 970-854-2668
www.pctelcom.coop

PO Box 387 • 240 S. Interocean Ave. • Holyoke, CO 80734 • Phone: 970-854-2201 • Toll Free: 866-854-2111

National Popcorn Day is a Tasty Tradition

Everyone agrees that National Popcorn Day is celebrated in January, although its exact date is a matter of debate. Some sources say it's held on January 19 each year; others claim it takes place on whatever day the "big game" falls. When it comes right down to it, does it really matter? Since popcorn is high in fiber and low in calories, it's a snack that's always worth celebrating.

According to the Popcorn Board, most U.S. popcorn is grown in the Midwest, primarily in Indiana, Nebraska, Ohio, Illinois, Iowa, Kentucky, and Missouri. It's interesting to note that popcorn comes in two basic shapes when it's popped: snowflake and mushroom. Snowflake is used in movie theaters and ballparks because it looks and pops bigger. Mushroom is used for candy confections because it doesn't crumble.

If you want to spice up your popcorn beyond butter and salt, try sprinkling on Parmesan cheese, dry taco seasoning mix or ranch-style dressing mix, lemon pepper, or a combination of brown sugar, cinnamon, and nutmeg.

Know what goes great with popcorn? A premium movie package from PC Telcom! Visit www.pctelcom.coop or call us at 970-854-2201 to discuss available movie packages and streaming options through the Internet.



Get Equipped for Amazing TV Entertainment Through the Internet

It's an exciting time in the world of entertainment. You have more options on how to access TV programs, movies, and music to enjoy at home and you can now expand your video beyond cable TV or a satellite dish. With a video streaming device and PC Telcom Internet service, you can enjoy all kinds of streaming entertainment on your TV.

Streaming devices allow you access to streaming video channels, or applications, including Netflix, Hulu Plus, HBO, CINEMAX, CBS, YouTube, Disney, Amazon Prime Instant Video, Pandora, and many of your favorite cable networks. The content provided for the network channels may not be identical to what you would receive with a satellite or cable subscription, but they still provide access to up-to-the-minute news, quality family programming, and sporting events coverage. The majority of these channels come pre-loaded or are free to download, but some need to be paid for either upfront or through a monthly subscription (like Netflix). Below are some of the most popular options for video streaming devices:

- **Roku, Apple TV and Amazon Fire TV** – These are by far the most popular options for streaming boxes. If you already own Apple devices and enjoy watching content on YouTube, Apple TV is likely the device for you. If you want to be able to discover new content easily and watch content from Amazon Prime Instant video, then Roku or Amazon Fire may be your best bet.
- **Chromecast** – You simply plug this device into your TV's HDMI port, and it lets you stream from your PC or mobile device to the TV. Enjoy Netflix, Spotify, HBO Go, Hulu, and more.
- **Smart TVs** – These sets have many of the capabilities of a streaming box built in. Most SmartTVs come loaded with Netflix and other popular streaming applications.

Think streaming video might be for you? Stop by our Holyoke office and we can show you the options available using our new big screen 4K Ultra High Definition (UHD) TV. See the latest Roku 4 and Apple TV 4 as well as TiVo set-top box options. EXPERIENCE what PC Telcom Internet can bring to your TV. For streaming, we recommend your home has an Internet download speed of at least 15 Mbps to fully enjoy this TV option. The more connected devices you have, the more speed you will need.

To upgrade your speeds, call PC Telcom today at 970-854-2201.



Four Ways to Make Your Home's Wi-Fi Faster

PC Telcom offers lightning-fast Internet download speeds up to 100 Mbps (even up to 1 Gig in select areas), but if your Wi-Fi router is out of date or not set up correctly, it could be slowing you down. Here are some tips to help you maximize router performance and enjoy the Internet speed you pay for:

1. Choose the right channel

and frequency. Routers have many channels. Sometimes, just changing the channel can make a huge difference. Channel 6 is the default setting for most routers, so it has a higher risk of being congested, especially in apartment and condo buildings. We suggest you use a channel closer to 1 or to 11.

Routers also have different frequencies.

Generally speaking, 2.4 GHz is better for bigger homes with multiple floors because the signal travels farther and through walls. For smaller homes, 5 GHz is great because it offers faster speed, just at a shorter range. The latest development is the dual band (2.4/5) "ac" router (802.11ac). This advanced router is equipped with "beamforming" which can help improve wireless bandwidth utilization and increase a wireless network's range. This, in turn, can improve video streaming, voice quality, and other bandwidth and latency-sensitive use.



2. Move your router to its ideal position. Keep your router centrally located and away from thick walls made of brick or concrete, water, and windows.

3. Make sure your router is secure. Putting a password on your router or limiting which devices can access your network will keep other people from using your network and slowing it down.

4. Upgrade your router. If your household has several people — each with a computer, phone, and tablet — plus there's a gaming console, your entry-level router's capacity might be exceeded. A home network with this much online activity warrants the purchase of an upgraded router. Contact PC Telcom and ask about our Premium Router that will support devices with the latest ac communication specifications.

PC Telcom can optimize the Wi-Fi settings of your current router giving you the best Wi-Fi experience. Do you have a newer cell phone? Current iPad? It probably has 2.4/5/ac capability and can take advantage of the new PC Telcom Premium Router with ac beamforming technology. The Premium Router brings improved performance/experience to all Internet speed plans.

Want to learn more? Like to get our Premium Router? Call PC Telcom at 970-854-2201 or stop by our office in Holyoke or Julesburg.

PC Tune-up!

Is your PC running slower than it did in the past? Over time, computers acquire bloatware, other programs and files that can slow them down. Files become fragmented and data access slows. PC Telcom now offers a PC Tune-up service to optimize your PC so it runs like new. A trained and certified PC Telcom technician will perform the following:

- Remove Unnecessary Software
- Update Windows
- Free Up Space by Removing Unused Files
- Optimize Startup
- Run Antivirus / Malware / Adware Scan
- Defragment Your Computer
- Create Restore Discs
- Restore Your PC to Factory Defaults
- Configure or Reconfigure PC Telcom Email (POP to IMAP)

Get all this for just \$59.95 for a four-business-day turnaround or \$79.95 for expedited two-business-day turnaround.

Computers/laptops can be dropped off at a PC Telcom office: 240 S. Interocean in Holyoke (Monday-Friday, 8:00am to 5:00pm) or 123 Cedar Street in Julesburg (Tuesday and Thursday, 9:00am to 1:00pm).

PC Telcom also offers Tech Home service that includes web security and antivirus, anti-theft for phone or tablet, 5GB file backup, firewall protection, anti-phishing/safe surfing, parental controls, and unlimited virus removals. It covers one computer and one mobile device for a very affordable \$5.95 per month.

For more information on our PC Tune-up and Tech Home, call us at 970-854-2201.



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INTERNET



CABLE
TELEVISION



PHONE



WIFI
HOTSPOTS



COMPUTER
SERVICES



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 Phone: 970-854-2201
 Toll Free: 866-854-2111
 www.pctelcom.coop

PC Telcom Employees Celebrating Anniversaries

Kim Dickmeyer – 8 Years
 Customer Service Representative

Marlin Kumm – 20 Years
 Lead Internet – Broadband Technician



We will be Closed on the Following Dates:

- December 24th at noon for Christmas Eve
- December 25th for Christmas
- December 31st at noon for New Year's Eve
- January 1st for New Year's
- March 25th for Good Friday

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