

PC Telcom

CONNECTIONS

Savor Every Second of Summer

Now that summer is in full swing, PC Telcom hopes you're enjoying it to the fullest—taking fun trips, hosting family cookouts, and maybe catching a few naps in the hammock. When you're out and about, stop by our office to check out what our internet service can power—streaming TV, smart home devices, managed Wi-Fi, surveillance cameras, and more. Cool technology makes hot summers even better!



Contact

Holyoke Office:

240 S. Interocean Avenue • PO Box 387
Holyoke, CO 80734
970-854-2201 • 866-854-2111

Hours: Monday - Friday,
8:00am to 5:00pm

Julesburg Office:

123 Cedar Street
Julesburg, CO 80737
970-474-5002 • 866-854-2111

Hours: Tuesday and Thursday,
9:00am to 1:00pm

For help during non-business hours,
please call 970-854-2201 or 866-854-2111.

Office Closure:

- July 4th for Independence Day
- September 3rd for Labor Day

Internet Tech Support: 970-854-7500

Toll Free: 866-398-1660

Email: customerservice@pctelcom.coop

Visit Online: www.pctelcom.coop



Business and residential customers in Holyoke and Amherst... There's no reason to order the "combination plate" of communication services if you just want PC Telcom internet. We offer à la carte internet service called Broadband Only with fast download and upload speeds plus superior quality and reliability.

OUR BROADBAND ONLY MENU INCLUDES:

12 Mbps to 1 Gig download speeds

**CALL 866-854-2111
FOR FREE ACTIVATION
OR INSTALLATION***

*Free activation for existing internet customers and free installation for new customers with a two-year contract. Restrictions may apply. Call for details.





Know the 5 Steps in the 811 Process

Any type of digging on your property requires a call to 811 to have underground utility lines marked. This prevents you from unintentionally damaging lines and causing service outages in the neighborhood.

1. **Notify** your local one-call center by calling 811. The one-call center will transmit information to affected utility operators.
2. **Wait** 2-3 days for affected utility operators to respond to your request. On average, between 7-8 utility operators are notified for each request.
3. **Confirm** that all affected utility operators have responded to your request by comparing the marks to the list of utilities the one-call center notified.
4. **Respect** the marks (flags or paint) provided by the affected utility operators. They're your guide for the duration of your project.
5. **Dig** carefully. Avoid digging near the marks and remember that some utility lines may be buried at a shallow depth. You may need to move your project to another part of the yard.

PC Telcom thanks you in advance for your cooperation. To learn more, visit www.call811.com/before-you-dig.



Warning Signs Your Computer Might Be Infected With a Virus

If you think the common cold spreads quickly, consider today's computer viruses. They're more sophisticated and malicious than ever, able to attack computers around the world with alarming speed. So to keep your computer healthy, learn to recognize the top symptoms of a computer virus:

Frequent Pop-ups

One common pop-up these days warns in alarming fashion that your computer might be infected with a virus and includes an offer of "free" software to address the problem. Don't take the bait! If you do, you'll only download additional malware onto your computer.

Messages You Didn't Send

A popular technique for hackers is to essentially hijack your email or social media accounts and send malware-laced messages to your contacts, effectively spreading their virus through attachments and links. Monitor your "Sent Messages" file and social media posts. If you see a message that didn't come from you, or acquaintances report receiving emails that you didn't send, run your antivirus software and change the password to your account.

Lockdown Warning

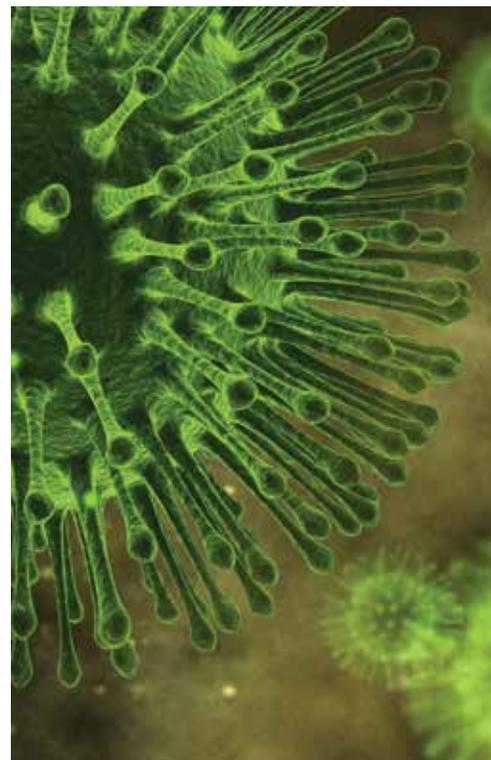
Also called "ransomware," these messages come in a variety of forms. They may be official-looking notifications that your computer has been locked down due to illegal activity and a fine has been assessed, or simple ransom notes indicating that someone has taken control of your computer and you'll have to pay to get it back. Whatever the demand, do not respond.

Crashing, Freezing, or Sluggish Operation

Like a human body afflicted with a virus, an infected computer can be sluggish and "sick." Frequent system crashes, frozen screens, and snail's pace operation all indicate a problem. It could be just a configuration issue that's easily remedied. If that's the case, you've probably noticed the problem worsening over time. But if these glitches appear suddenly, malicious software could be the culprit.

Every PC and Mac needs powerful security software running daily to catch malware in hiding, as well as a watchful operator. A virus can wreak havoc on your computer system and compromise your personal information. So stay alert, or you'll be sick with regret!

PC Telcom offers the automatic computer protection of Tech Home Protect. Call 970-854-2201 for details on this easy and affordable antivirus solution.



Streaming TV Services Offer You Money-Saving Options

While satellite TV packages offer you hundreds of diverse channels, they can also come with a big price tag. If you're trying to save money, consider using one or more streaming TV services instead. They're available for a low monthly cost and work in combination with your high-speed internet service from PC Telcom.

To get you started, here's a quick review of some popular options:

DirecTV Now

Offers all the major Denver channels (ABC, NBC, CBS, FOX) and many of the most popular "cable" channels for a total of 60+ channels for only \$35 a month. Other packages are available that include additional channels.

Dish's Sling TV

Sling TV offers about 20 channels in its basic package starting at \$20 per month, including ESPN, Freeform, AMC, and Food Network but no broadcast channels like CBS or NBC. Add-on packages for sports, movies, kids, lifestyles, and world news are also available.

Netflix

Originally known for its DVD mail delivery service, Netflix now delivers streaming content. You can watch past seasons of TV shows and recent movies at a low monthly cost. Netflix also offers original shows such as *Orange is the New Black* and *House of Cards*.

Amazon

This streaming service is available to Amazon Prime members. Like Netflix, it offers many TV shows and movies to choose from as well as its own original content.

Hulu Plus

You can get next-day access to shows from ABC, NBC, Fox, and CW, along with some cable channels. Hulu Plus also offers some movies and original TV shows.

HBO Now

New episodes are available through apps about the same time they are shown on TV. Current and past seasons of most HBO shows are available on demand, including *Game of Thrones*, *Girls*, and *The Sopranos*, as well as hundreds of movies.

You're welcome to stop by our Julesburg or Holyoke office for a demonstration of these streaming services. To fully enjoy them, you'll need the right level of internet download speed. Call us at 970-854-2201 to discuss faster speed options from PC Telcom.



Why Do We Call Them the Dog Days of Summer?

The phrase "dog days of summer" might conjure up images of dogs panting in the hot sun, but its origin actually has to do with the stars.

Historians say the phrase dates back to the ancient Greeks and Romans, who would keep track of the seasons by looking up at the sky. The star Sirius was known as the "dog star" because it made up the nose of a constellation shaped like a dog. When Sirius would appear in the sky just before the sun, near the end of July, that marked the beginning of the very hottest days of the year. The Romans referred to this period as "dies caniculares" or "days of the dog star," which was eventually translated as just "dog days." The Farmer's Almanac lists the modern dog days of summer as lasting 40 days from July 3 to August 11.

Speaking of dogs, you can get doggone fast internet speeds from us. Check out what's available at www.pctelcom.coop or call us at 970-854-2201.

Employees

Vince Kropp
CEO / GM

Bill Thompson
Director of
Operations

Jessica Cumming
Controller / Office
Manager

Marlin Kumm
Lead Internet /
Broadband
Technician

Steve Beavers
Combination
Technician

Dillan Tharp
Combination
Technician

Diana Garfio
Customer Service
Representative

Janet Roberts
Customer Service
Representative

Kim Dickmeyer
Customer Service
Representative

Susanne Drescher
Capital Credits
Representative

Brenda Adams
Accounting
Assistant/
Customer Service
Representative

Michael Cline
Marketing Manager

PC Telcom Fiber Coming to the Town of Ovid



This summer and fall, PC Telcom will be installing fiber in the town of Ovid. This will give residents access to faster internet speeds—up to one Gig, which equals 1,000 Mbps—and an improved level of service reliability. Nothing beats fiber for internet!

Along with internet, PC Telcom will be offering home telephone service in Ovid with unlimited long distance for only \$19.95 a month.* And you get to keep your current phone number! Call 970-854-2201 for details.

**Plus taxes and fees. Restrictions may apply.*

Board of Directors

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PC Telcom Employees Celebrating Anniversaries

Steve Beavers – 19 years
Combination Technician

Janet Roberts – 6 years
Customer Service Representative

Celebrate Hot Dog Month With PC Telcom Hot Diggety Dog!

July is National Hot Dog month, so get your buns moving to relish the fun of this popular comfort food. According to the National Hot Dog and Sausage Council, Americans eat an average of 60 hot dogs each during a year. What are the most popular condiments? For adults, mustard is the condiment of choice, while children prefer ketchup.

How did the hot dog get its name? The term “hot dog” is credited to sports cartoonist Tad Dorgan. At a 1901 baseball game in New York, vendors began selling hot dachshund sausages in rolls. From the press box, Dorgan could hear the vendors yelling, “Get your dachshund sausages while they’re red hot!” He sketched a cartoon depicting the scene but wasn’t sure how to spell “dachshund” so he called them simply, “hot dogs.” And the rest is history.

Come join us at our Holyoke office for Hot Dog Wednesday on July 11th. From 11:30am – 1:00pm, we will be serving free hot dogs and you can “ketchup” on the latest offerings from PC Telecom.

PC Telcom Cable TV Service Ending Soon

We want to remind you that PC Telcom will no longer offer cable TV service after July 31, 2018. To discuss the many TV viewing options available through streaming services, please give us a call at 970-854-2201.

