

PC Telcom

CONNECTIONS

World Password Day is May 2nd

This day was created to raise awareness of the importance of strong passwords in proving your identity and protecting your online security. When creating passwords, make them lengthy and unique—including some capital letters, numbers, and symbols—but do not use your Social Security number, birthdate, or family members' names. Also do not use the same password for multiple accounts. **If you have questions about your current passwords with PC Telcom, please call us at 970-854-2201.**

Contact

Holyoke Office:

240 S. Interocean Avenue • PO Box 387
Holyoke, CO 80734
970-854-2201 • 866-854-2111
Hours: Monday - Friday,
8:00am to 5:00pm

Julesburg Office:

123 Cedar Street
Julesburg, CO 80737

For help during non-business hours,
please call 970-854-2201 or 866-854-2111.

Office Closures:

April 19th for Good Friday
May 27th for Memorial Day

Internet Tech Support: 970-854-7500
Toll Free: 866-398-1660
Email: customerservice@pctelcom.coop
Visit Online: www.pctelcom.coop



Is your current Internet provider
charging you too much?

PC Telcom is here to help you out.

Internet plans start at just
\$34.95 for 25 Mbps, and if
that's not enough, we have
speeds up to a Gig!



Come to the 2019 Annual Meeting on April 9th

Phillips County Telephone Company's 2019 Annual Meeting will be Tuesday, April 9th. A catered meal will be served in the old gymnasium at Holyoke High School at 5:30pm, followed by the Annual Meeting at 6:30pm in the school's auditorium. There will be a movie with a snack and juice for the children. While the public is welcome to come and enjoy our meal, only members of Phillips County Telephone Company may register to vote on Cooperative matters.

Phillips County Telephone Company's membership will elect two directors at this Annual Meeting—one to fill the position of Rural Director and one to fill the position of Urban Director. If you are interested in running for one of these positions, please contact a Nominating Committee member: Jeff Tharp, Steve Young, or Rick Krueger.

As a member/shareholder, your opinion is always valued. The Annual Meeting is one of many ways to become involved in your company. Exercise your right as a member and plan to join us on Tuesday, April 9th at the Holyoke High School.



It's Probably Time to Clean Your Phone ... and More

You may be shocked to learn how dirty your phone can get. According to a survey by Deloitte, Americans check their phones an average of 52 times per day, which affords plenty of opportunities for microorganisms to move from your fingers to your phone.¹ Scientists say a phone is typically 10 times dirtier than a toilet seat!

Your other devices also build up dust and germs over time, so add them to your list to clean on a regular basis. Below are general guidelines for safely cleaning most electronic surfaces. Consult manufacturer instructions for more specific recommendations.

- **Phones and Tablets** – Remove any cases and covers. Wipe with a barely damp microfiber cloth and/or a screen wipe to effectively clean and disinfect. Wipe any keys or frequently touched areas with a cotton pad with rubbing alcohol or an alcohol wipe to disinfect surfaces. Make sure you don't get any part of the devices wet.
- **Computers and Laptops** – Dust large areas with a microfiber cloth or a mitt. Use a soft, small (clean) paintbrush to dust keys and small crevices. Canned air also works well to dislodge dust and other small debris that can be difficult to remove. Depending on your manufacturer's suggestion, you can most likely use a barely damp microfiber or screen-safe cloth to effectively clean the screen. Do not use paper towels on your screens, since they can scratch and pit the surface.
- **Televisions** – Since there are so many different types of TV screens around, you'll want to follow manufacturer instructions for cleaning yours. Not doing so may void any warranty or damage your picture. For routine dusting, use a microfiber wand duster or microfiber cloth, moving from top to bottom.
- **Remotes and Controllers** – Use a cotton pad with rubbing alcohol or an alcohol wipe to disinfect surfaces. If you have pesky crevices, use a cotton swab or toothpick to dislodge debris.

In addition, be sure to keep food or drinks away from your electronics to avoid potentially damaging spills.

¹<https://www2.deloitte.com/us/en/pages/technology-media-and-telecommunications/articles/global-mobile-consumer-survey-us-edition.html>

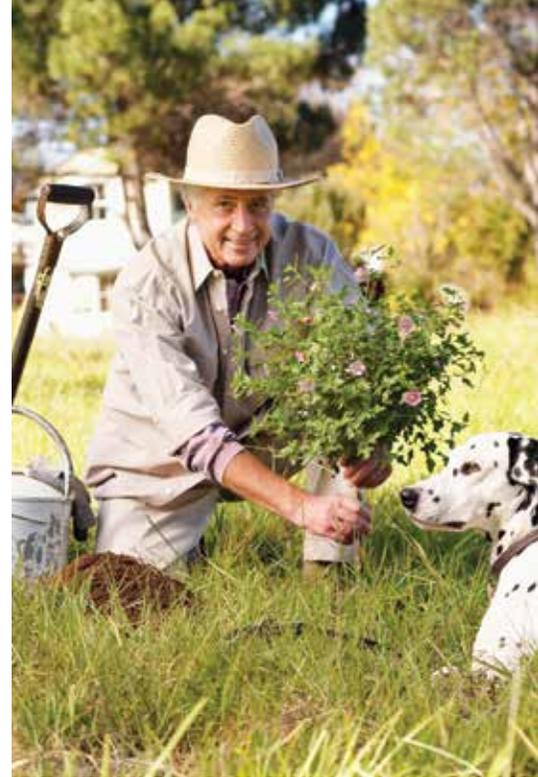


Is Your Family Prepared for Spring Storm Season?

As we all know, spring storms can wreak havoc in our community, bringing with them lightning, heavy rain, and high winds. In some cases, this can lead to flooding and power outages. The good news is that with a little preparation, you'll be equipped to weather spring storms more successfully:

- Remember, a lightning bolt can carry billions of watts of electricity. If a strike would occur near your home, its powerful surge could damage your electronics and potentially injure you. To reduce your risk, unplug your computers, televisions, modems, and other before bad weather hits.
- It's a smart idea to back up your computer files to online storage or a remote site. That way, if flooding or a tornado happens at your home and your hard drive is damaged, your data will still be safe and accessible.
- The American Red Cross recommends you create an emergency preparedness kit for your family. At minimum, this kit should contain first aid items, a battery-powered flashlight and radio, extra batteries, food, water, and basic toiletry items.
- Stay up to date on weather reports and know the difference between different weather alerts (such as watches and warnings) and what actions to take in each case.
- Make sure your home has a corded landline phone that will continue to work even if the power goes out. Cordless phones require power to operate, and cellular systems and towers are not required to provide backup power, so cell phones may not operate during a power outage either.

PC Telcom wants you to stay safe this season. For information about landline phone service, call 970-854-2201.



Know the 5 Steps in the 811 Process

Any type of digging on your property requires a call to 811 to have underground utility lines marked. This prevents you from unintentionally damaging lines and causing service outages in the neighborhood.

- 1. Notify** your local one-call center by calling 811. The one-call center will transmit information to affected utility operators.
- 2. Wait 2-3 days** for affected utility operators to respond to your request. On average, between 7-8 utility operators are notified for each request.
- 3. Confirm** that all affected utility operators have responded to your request by comparing the marks to the list of utilities the one-call center notified.
- 4. Respect the marks (flags or paint)** provided by the affected utility operators. They're your guide for the duration of your project.
- 5. Dig carefully.** Avoid digging near the marks and remember that some utility lines may be buried at a shallow depth. You may need to move your project to another part of the yard.

PC Telcom thanks you in advance for your cooperation. To learn more, visit call811.com/before-you-dig.



Employees

Vince Kropp
CEO / GM

Bill Thompson
Director of
Operations

Jessica Cumming
Controller / Office
Manager

Marlin Kumm
Lead Internet /
Broadband
Technician

Steve Beavers
Combination
Technician

Robert Stallings
Combo/Coax
Technician

Jesus Loya
Construction
Technician

Diana Garfio
Marketing / Sales /
Customer Service
Representative

Janet Roberts
Customer Service
Representative

Susanne Drescher
Capital Credits
Representative

Brenda Adams
Accounting
Assistant/
Customer Service
Representative

Board of Directors

Terry Andersen
President –
PCTC - PCC, LLC.
Vice President –
PC Telcorp, Inc.

Jerold Brandt, D.C.
Secretary –
PCTC – PCC, LLC.
President –
PC Telcorp, Inc.

Glenn Huwa
Director –
PCTC – PCC, LLC.

John Schneider
Vice President –
PCTC - PCC, LLC.
Director –
PC Telcorp, Inc.

Deb Williamson
Secretary –
PC Telcorp, Inc.
Director –
PCTC - PCC, LLC.

Vince Kropp
Director –
PC Telcorp, Inc.

PC Telcom Employee Celebrating Anniversary

Susanne Drescher – 29 years
Capital Credits Representative



The More Devices You Have, the More Speed You Need

Take a look around your house and add up all the Internet-connected devices you own including computers, tablets, smartphones, smart TVs, Blue-ray disc players, video game consoles, security systems, and streaming media set-top boxes. What was your total? The NPD Group surveyed more than 4,000 consumers and the average number of devices per U.S. household with internet service is now 5.7, and that number is expected to keep rising.

Multiple devices, used daily by several family members, can easily max out your Internet service and make it seem as if it's running slow. The solution? Upgrade to an Internet plan with faster speeds. PC Telcom offers a variety of plans with speeds up to a Gig.

For help determining which internet plan is right for your household, call us today at 970-854-2201.

Please Give Us Feedback and Post a Review

We'd appreciate it if you would take a moment to review your experience with PC Telcom. As a small local business, these reviews keep us alive! Your feedback not only helps us, it helps other potential customers. For personal assistance, call us at 970-854-2201.



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